

ALLERGEN INFORMATION

THE ALLERGEN INFORMATION PROVIDED IN THIS LEAFLET IS BASED ON OUR SUPPLIERS' INGREDIENT LIST AND OUR BUSINESS ENVIRONMENT, PREPARATION AND COOKING PROCESS. NORMAL KITCHEN OPERATIONS MAY INVOLVE SOME SHARED COOKING, PREPARATION AREAS AND UTENSILS, AND THE POSSIBILITY EXISTS THAT YOUR FOOD ITEMS MAY COME INTO CONTACT WITH OTHER FOOD PRODUCTS, INCLUDING OTHER ALLERGENS.

WE TAKE STEPS TO TRY AND STOP NUTS OR TRACES OF NUTS FROM ACCIDENTALLY GETTING INTO INGREDIENTS BEFORE THE FOOD IS SERVED TO YOU, BUT WE CANNOT GUARANTEE OUR FOOD IS COMPLETELY NUT OR PEANUT FREE DUE TO OUR BUSINESS ENVIRONMENT.

BECAUSE OF OUR KITCHEN OPERATIONS & BUSINESS ENVIRONMENT, IF YOU DO HAVE A SERIOUS OR LIFE THREATENING ALLERGY, WE HAVE TO ASK YOU TO CAREFULLY CONSIDER WHETHER YOU CHOOSE TO DINE WITH US.

THIS LEAFLET IS UPDATED REGULARLY IN THE ATTEMPT TO REFLECT THE CURRENT STATUS OF OUR PRODUCTS. ALL INFORMATION IS CORRECT AT THE TIME OF GOING TO PRINT (SEE DATE ON FRONT COVER) BUT IS SUBJECT TO CHANGE WITHOUT NOTICE.

ALLERGEN DATA IS DERIVED BY ANALYSIS AND ARE TYPICALLY AVERAGES OF COMPOSITE FOOD SAMPLES. PRODUCTS MAY BE SUBJECT TO SOME VARIATION DEPENDING ON INGREDIENTS USED, SUPPLIER & SEASONS OF THE YEAR. THEREFORE PRODUCTS DESCRIBED MAY NOT BE IDENTICAL TO THE PRODUCT SERVED IN A PARTICIPATING RESTAURANT.

PLEASE ALWAYS ASK OUR STORE TEAM OR CONTACT OUR HEAD OFFICE FOR THE MOST UP TO DATE INFORMATION.

- ✓ CONTAINS ALLERGEN
- MAY CONTAIN OR COME INTO CONTACT WITH TRACES OF ALLERGEN

ALLERGEN STATEMENT

THE MANAGEMENT OF ALLERGENS IS SOMETHING WE TAKE VERY SERIOUSLY. THE NATURE OF OUR BUSINESS MEANS THERE IS A HIGH RISK OF CROSS CONTAMINATION AND SO WE CANNOT GUARANTEE ANY OF OUR FOOD IS SUITABLE FOR THOSE WITH ALLERGIES.

WE WORK CLOSELY WITH SUPPLIERS TO ENSURE WE HAVE ACCURATE INFORMATION ABOUT THE PRODUCTS WE BUY AND SELL. IN ADDITION, WE TRAIN OUR TEAMS IN ALLERGEN MANAGEMENT BECAUSE THEY HANDLE AND PREPARE OPEN FOOD. WE TAKE ALL REASONABLE STEPS TO MINIMISE THE RISK OF CROSS-CONTAMINATION, BUT WE STRONGLY ADVISE CUSTOMERS WITH QUESTIONS TO TALK TO US.

INFORMATION ABOUT THE 14 DECLARABLE ALLERGENS (AS DEFINED IN LAW) IS AVAILABLE IN STORE AND ONLINE, BUT IF YOU ARE ALLERGIC TO SOMETHING ADDITIONAL, PLEASE SPEAK TO A MANAGER WHEN YOU ARE IN STORE. PLEASE BE ADVISED THAT OUR VEGETARIAN MENU MAY NOT BE SUITABLE FOR CUSTOMERS WITH AN ALLERGY TO MILK AND/OR EGGS.

PLEASE NOTE: THIS LEAFLET MAY NOT COVER PROMOTIONAL PRODUCTS. IF YOU REQUIRE ALLERGEN INFORMATION ABOUT PROMOTIONAL PRODUCTS, PLEASE ASK A MEMBER OF STAFF OR CONTACT OUR HEAD OFFICE AT 01279 713560 OR VIA EMAIL AT CUSTOMERSERVICE@TCG-LTD.CO.UK.

**BANKERS
FISH & CHIPS**
OUR FAMILY TRADITION SINCE 1923
HANGLETON ROAD

ALLERGEN INFORMATION

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